

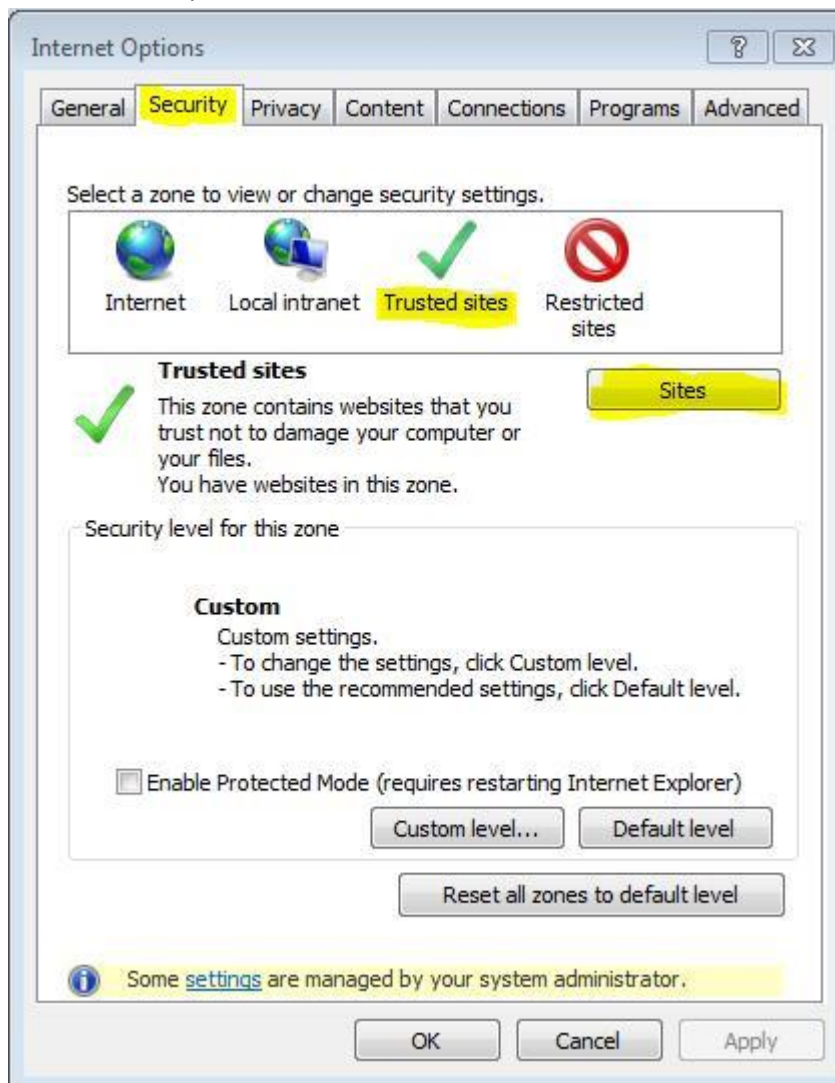
Online Login Issues

I. **Internet Explorer** the cookies and cache must be deleted.

A. Clearing the cache IE

1. Open Internet Explorer.
2. From the **Tools** menu choose **Internet Options**.
3. On the **General tab**, under **Browsing history**, click **Delete**.
4. Un-check the Preserve Favorites website data box.
5. Check the **Temporary Internet files**, **Cookies**, and **History** boxes.

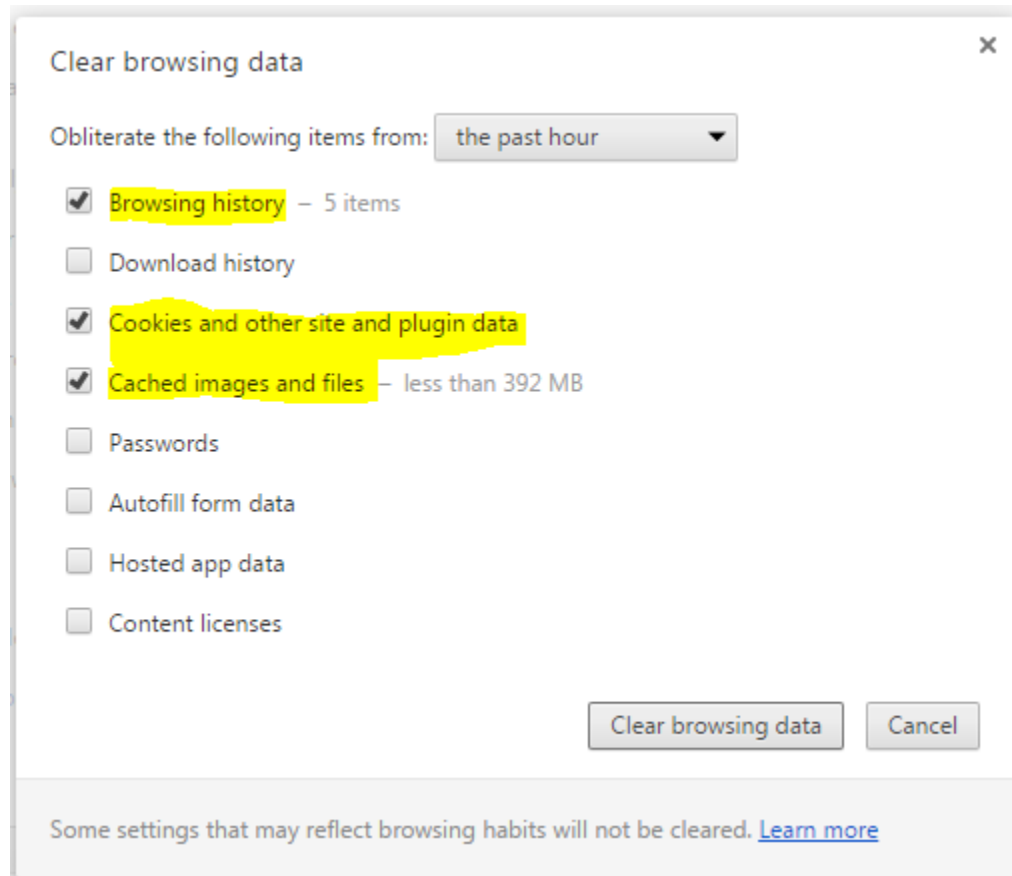
B. When using Internet Explorer the following must be completed: User need to go to the menu **Tools >Internet Options > Security tab >Trusted Site** and added **ONLINEEMPLOYER.COM** to the trusted site and this will allow them to access the site without any issues.



II. Google Chrome Browser Cache must be deleted

Delete all your browsing data

1. Open Chrome.
2. In the top right, click the Menu ☰.
3. Click **More tools** > **Clear browsing data**.
4. In the dialog that appears, select the checkboxes for the types of information that you want to remove.
5. Use the menu at the top to select the amount of data you want to delete. Select **beginning of time** to delete everything.
6. Click **Clear browsing data**.



III. FireFox Browser

Delete all cookies

To delete all cookies stored on your computer, either open the Cookies window as explained above and use the **Remove All Cookies** button, or else do the following:

Click the menu button ☰, choose **History**, and then **Clear Recent History...**